

# Whisung Educations LTD

## Notice of Cancellation

### Cancellation 10 days after beginning of a program

A) Customer Information			
Full Name		Phone Number	
Address		Postal Code	
B) Business Information			
Business Name	Whisung Educations LTD	Phone Number	(604) 248-6585
Address	203 – 814 15 <sup>th</sup> Street W North Vancouver, BC	Postal Code	V7P1m6
C) Notice of Cancellation			
<p>Section 25(1) of the Business Practice and Consumer Protection Act states: 25(1) A consumer may cancel a continuing services contract by giving notice of cancellation to the supplier not later than 10 days after the date that the consumer receives a copy of the contract.</p> <p>Please consider this as 30-days' notice of cancellation of the contract between (consumer name) _____ and Whisung Educations LTD. I registered for the program on (beginning date) _____.</p>			
D) Refund Process			
<p>As more than 10 days have passed since registration, this form provides 30 days notice of cancellation. No refunds will be provided, except for payments paid in advance for tuition or fees due at a date later than is covered in the 30-day period. Payments owing on the account, and due in the next 30 days, must be paid. WSE shall refund the rest of all payments made in advance in relation to that program, including otherwise non-refundable fees and any other fees, AFTER all the discount benefits made for the enrollment longer than a 4-week-period are removed.</p> <p>As per above, I agree to pay all amounts due in the 30-day notice period starting (date of cancellation) OR demand a refund to be provided to me within 15 days of (date of cancellation) _____.</p> <p>Signature _____</p> <p>Name _____ Date _____</p>			

Exception

**Upon cancellation before beginning of a program of a 4-week-long enrollment:**

WSE shall refund all payments made in relation to that program, including otherwise non-refundable fees and any other fees. The signed Cancellation Form must be submitted before the initial day of the program.

**Upon cancellation after beginning of a program of a 4-week-long enrollment:**

WSE shall NOT refund all payments made in relation to that program, including otherwise non-refundable fees and any other fees. Therefore, to ask for the full refund, the signed Cancellation Form must be submitted before the initial day of the program.

**Upon cancellation more than 4 weeks after beginning of a program of longer than a 4-week-long enrollment**

Section 25(1) of the Business Practice and Consumer Protection Act states: 25(1) A consumer may cancel a continuing services contract by giving notice of cancellation to the supplier not later than 10 days after the date that the consumer receives a copy of the contract. Any payments owing before the written notice is given shall be due and payable, and ANY payments due within the 30-day notice period shall be due and payable. WSE shall refund the rest of all payments made in relation to that program, including otherwise non-refundable fees and any other fees, AFTER all the discount benefits made for the enrollment longer than a 4-week-period are removed.

**Upon cancellation of Consulting Service OR Long-Term Specially Supervised program after beginning of the service or the program**

Section 25(1) of the Business Practice and Consumer Protection Act states: 25(1) A consumer may cancel a continuing services contract by giving notice of cancellation to the supplier not later than 10 days after the date that the consumer receives a copy of the contract. 10 days after the date that the consumer receives a copy of the contract. WSE shall NOT refund all payments made in relation to that program, including otherwise non-refundable fees and any other fees.

**WSE reserves the right to cancel or change classes, time and/or teachers without notice. AND WSE reserves the right to refuse services, and to ask clients to leave the school, at the Directors' discretion.**

**Upon cancellation by WSE:**

Upon a cancellation of enrollment by WSE, WSE shall refund the rest of all payments made in relation to that program, including otherwise non-refundable fees and any other fees, and recurring payments will be cancelled.

Credit card and/or bank account information will be deleted from WSE systems. The customer will be informed of this once the information has been deleted. Post-dated cheques will be returned to the customer or shredded, per the customer's instruction.

I have read the and understood above exceptions: Initial